

ContextGNN: Beyond Two-Tower Recommendation Systems



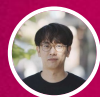
Yiwen
Yuan



Zecheng
Zhang



Xinwei
He



Akihiro
Nitta



Weihua
Hu



Manan
Shah



Blaz
Stojanovic



Shenyang
Huang



Jan Eric
Lenssen

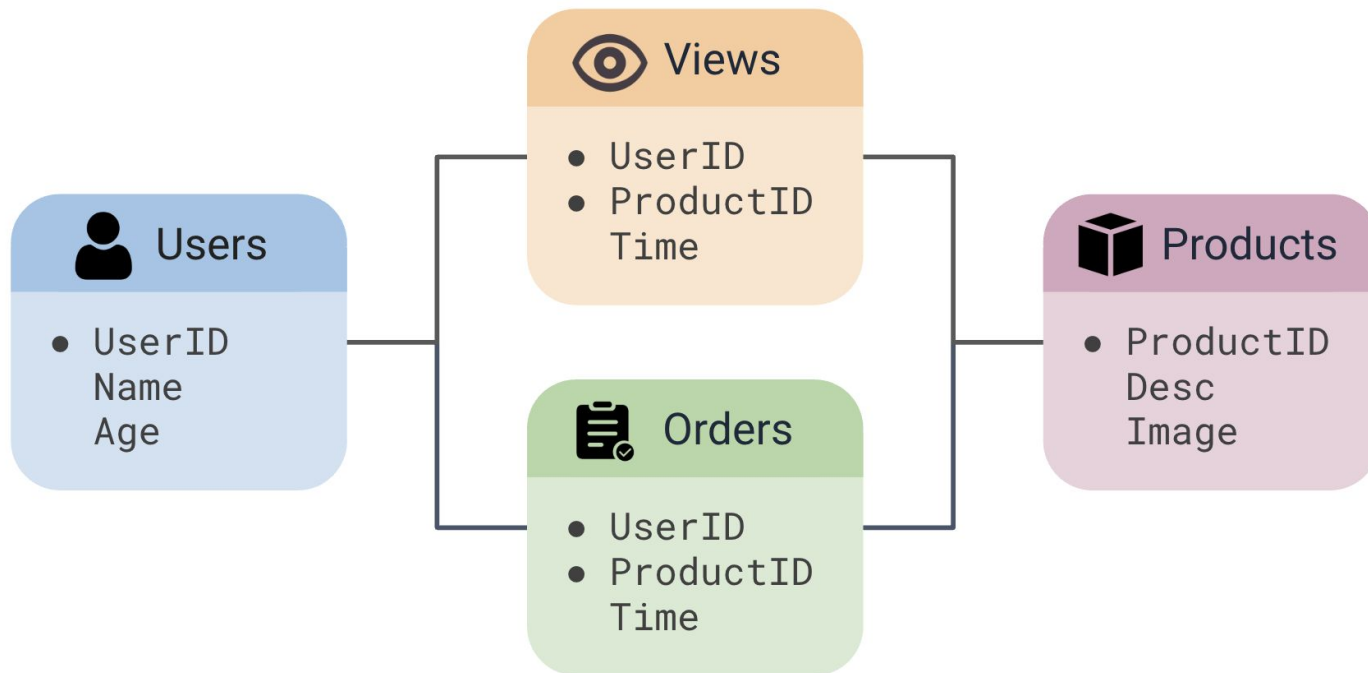


Jure
Leskovec

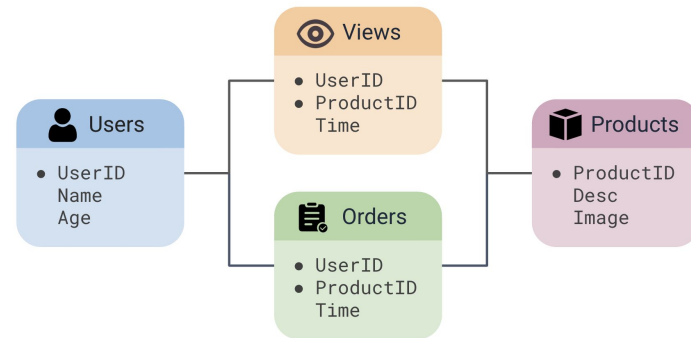


Matthias Fey

RECOMMENDATION ON RELATIONAL DATA

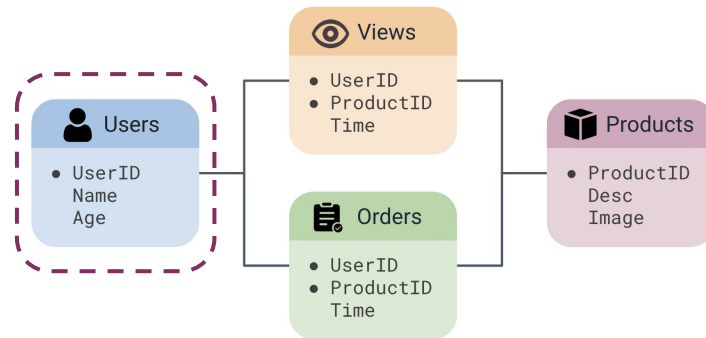
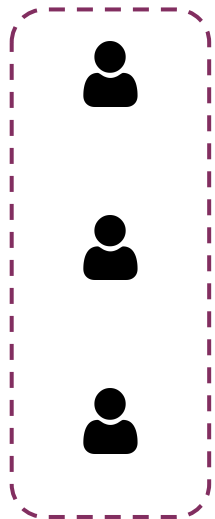


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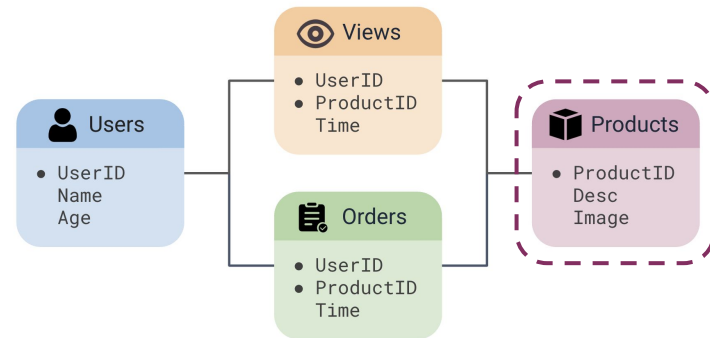
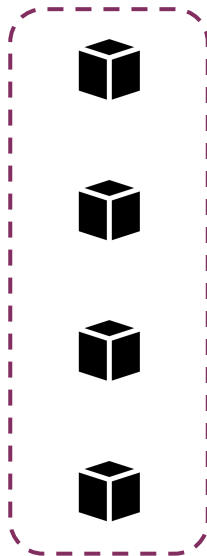
User Nodes



RECOMMENDATION ON RELATIONAL DATA



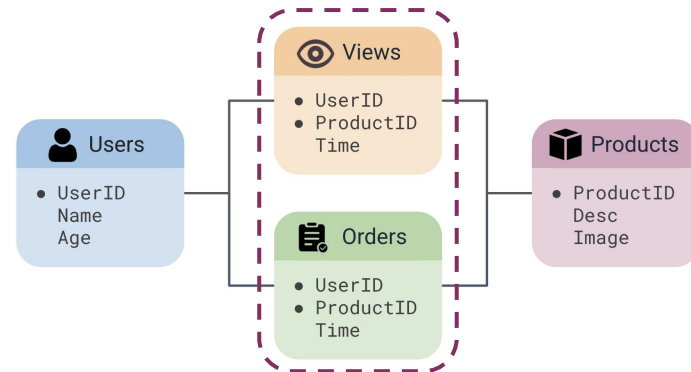
Item Nodes



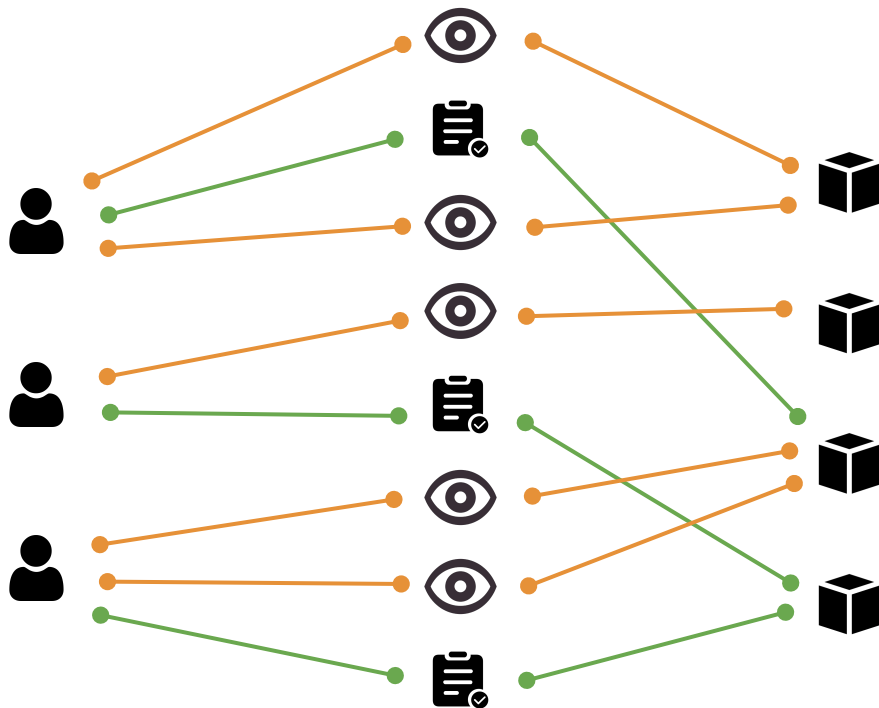
RECOMMENDATION ON RELATIONAL DATA



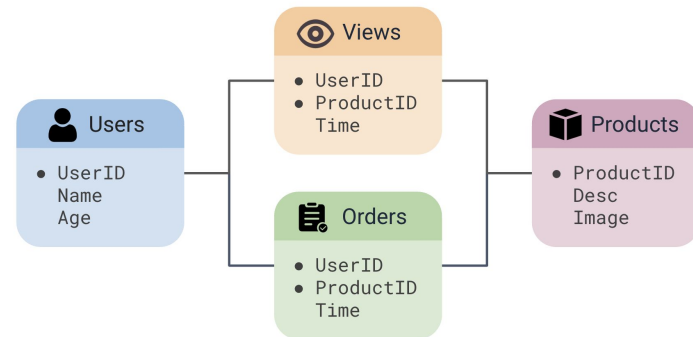
User interaction
nodes



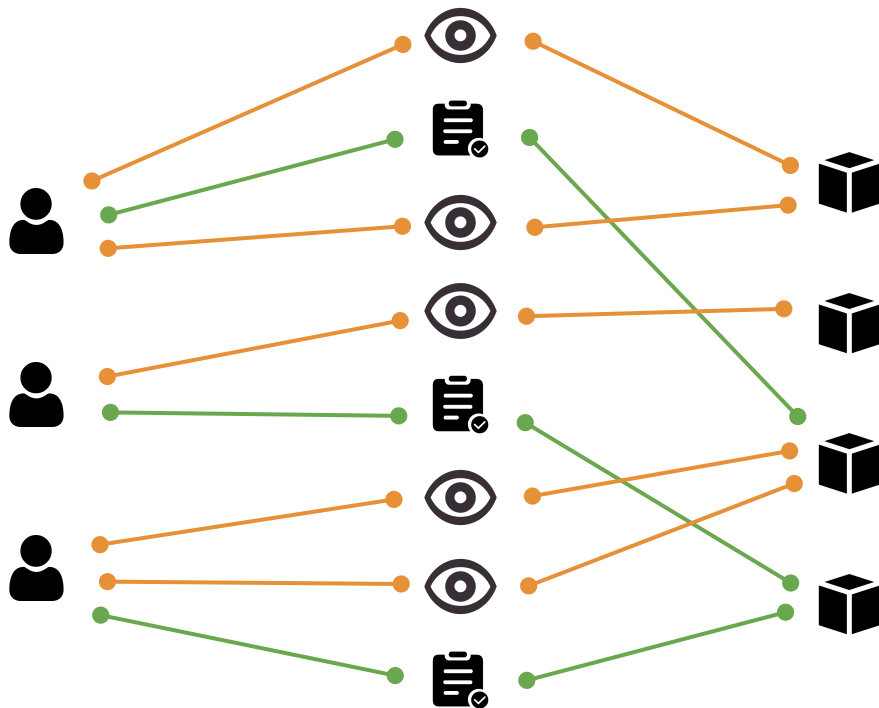
RECOMMENDATION ON RELATIONAL DATA



Matched pkey-fkey
defines an edge



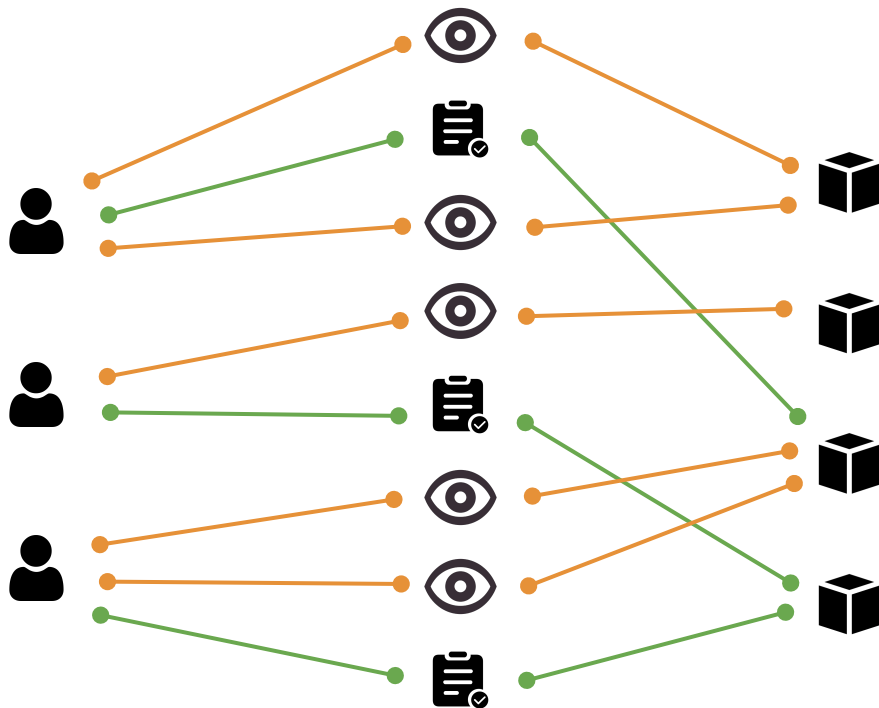
RECOMMENDATION ON RELATIONAL DATA: PROBLEM FORMULATION



Recommendation on relational data:

def: **link prediction** on a **bipartite graph** of users and item nodes, past interactions are links, and the goal is to predict **which links are going to occur** in the future.

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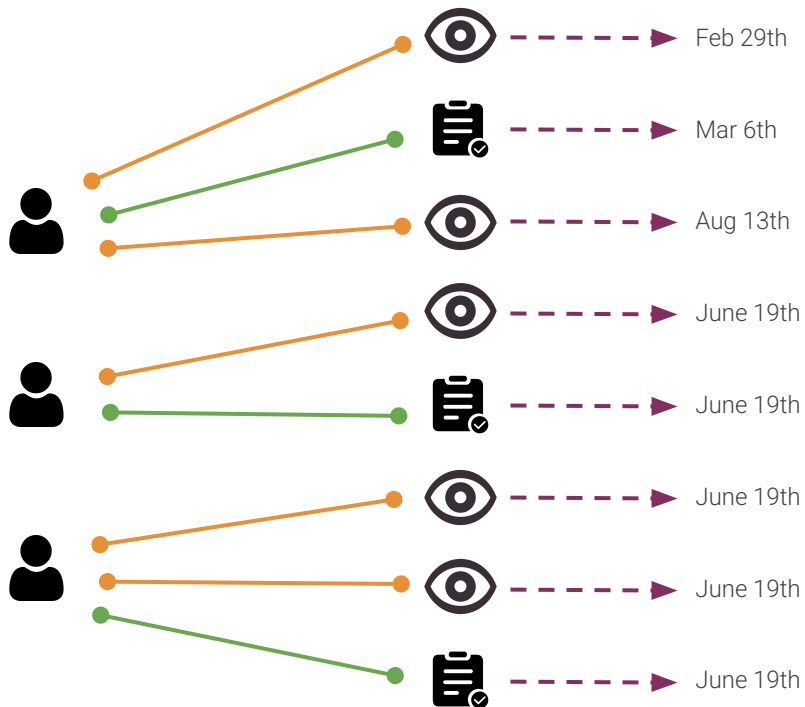


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Challenges:

RECOMMENDATION ON RELATIONAL DATA: CHALLENGES



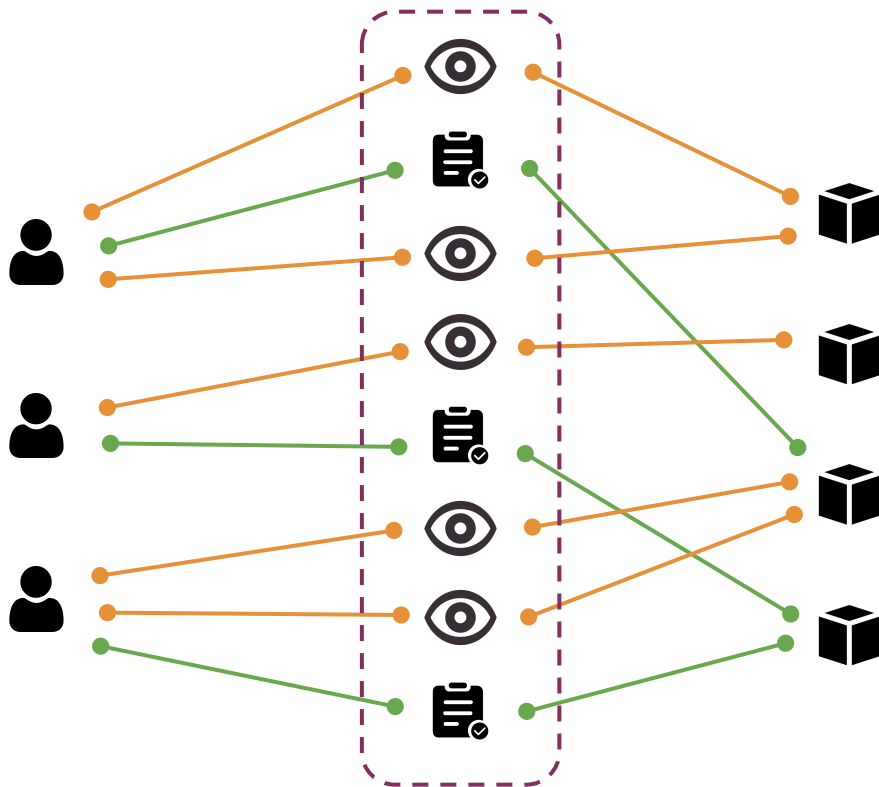
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Challenges:

- **Temporal**

RECOMMENDATION ON RELATIONAL DATA: CHALLENGES



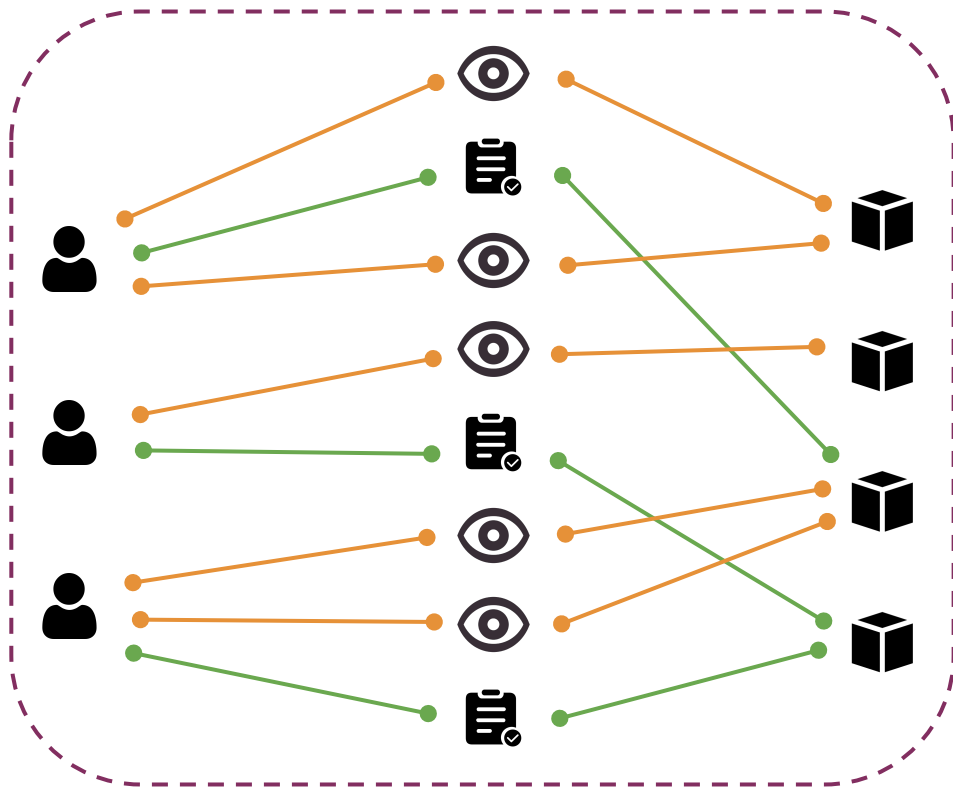
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Challenges:

- Temporal
- **Multi-behavioral**

RECOMMENDATION ON RELATIONAL DATA: CHALLENGES



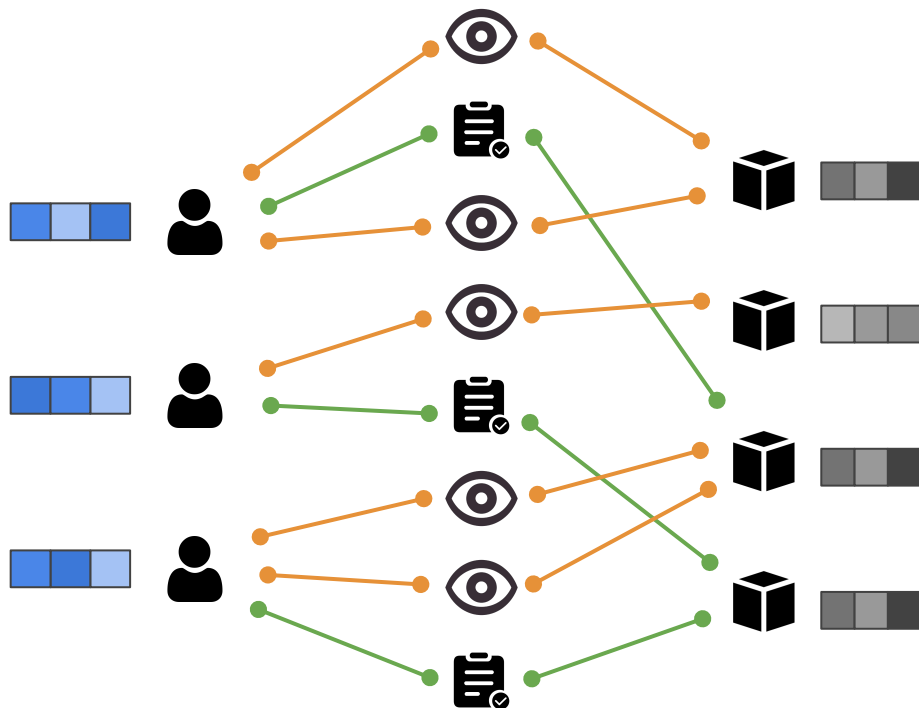
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Challenges:

- Temporal
- Multi-behavioral
- **Large Scale**

EXISTING APPROACHES: TWO-TOWER REPRESENTATION



The *industry standard* approach to recommendation systems is based on a **two-tower paradigm**

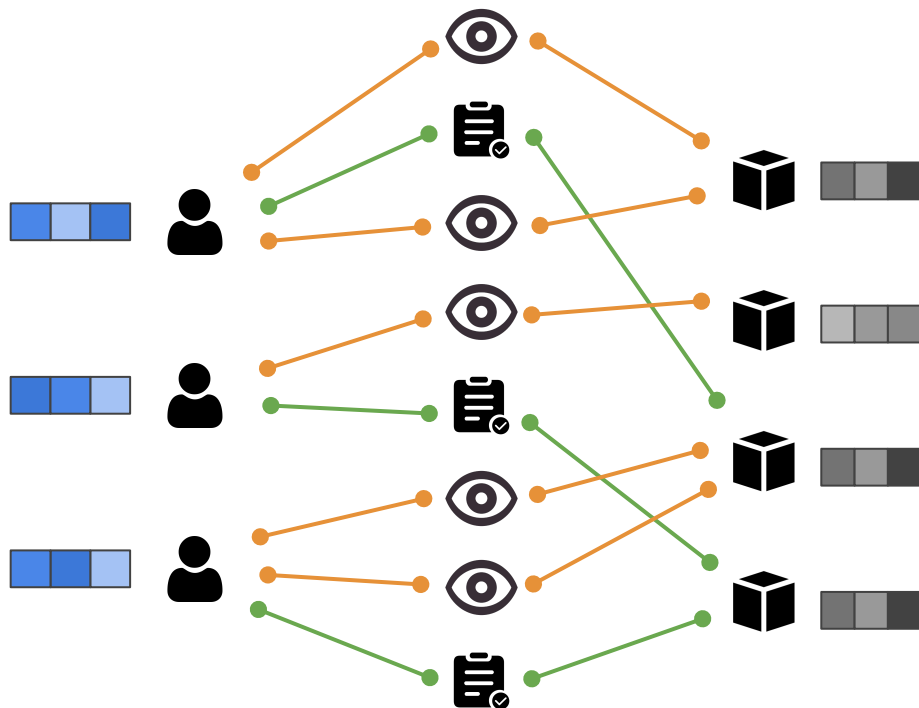
1. One tower embeds **users**
2. One tower embeds **items**

Ranked via **inner product decoder**



Inner product

EXISTING APPROACHES: TWO-TOWER LIMITATIONS



Limitation:

Two tower architectures learn a *pair-agnostic* representation of users and items

- ➡ Item representations do not capture the uniqueness of user's view on the items
- ➡ Fine-grained context, *e.g.*, of repeated purchase patterns, cannot be captured by two independent representations
- ➡ Unable to distinguish between familiar or repeated purchases vs. exploratory purchases

EXISTING APPROACHES: PAIR-WISE REPRESENTATION

Pair-wise representations $h(v, w)$, that incorporate the knowledge about the pair they are making predictions for, are able to **contextualize** the prediction.

Generating **pair-wise contextualized predictions** for *all* possible user-item pairs is infeasible due to its quadratic complexity.

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➡ Only generate **pair-wise contextualized predictions** for a given **candidate set**

Effectivity of the model is now *bounded* by the recall of the candidate generation procedure

ContextGNN: MAKING HYBRID RECOMMENDATIONS

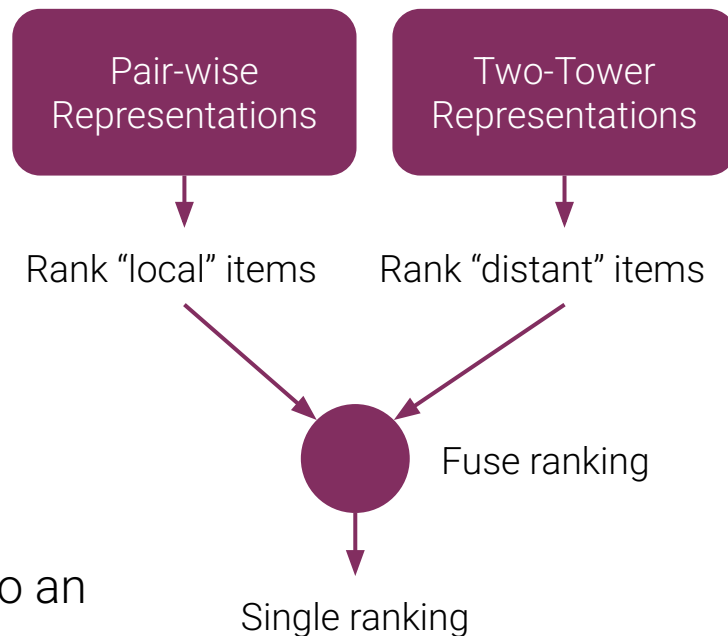
Idea:

1. Contextualize the prediction for the area of items for which a user has **rich past interactions**

Pair-wise representations are able to capture fine-grained patterns of past user-item interactions

2. Fall back to two-tower representations for **“distant”/exploratory items**

3. **Fuse recommendations** from both models into an *end-to-end* training procedure

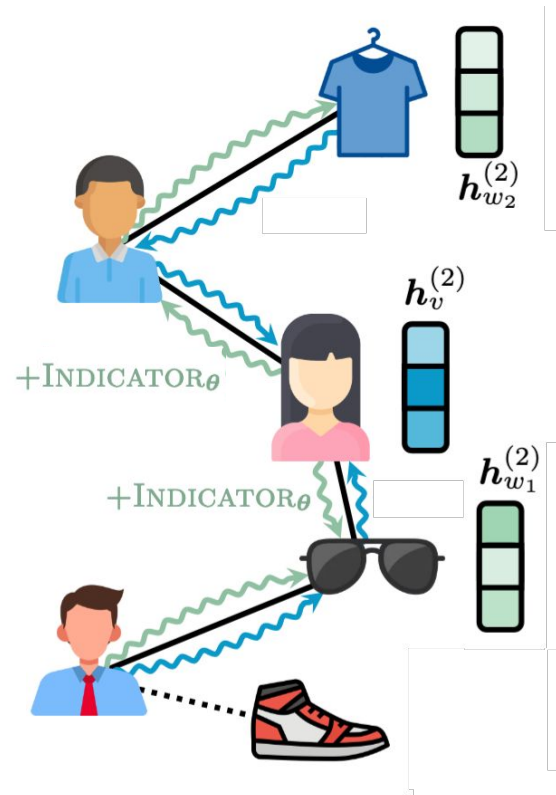


ContextGNN: PAIR-WISE MODEL

Our pair-wise model learns a **pair-wise prediction** by **conditioning the item representation on a user-specific subgraph**

1. Sample a k -hop subgraph around user v
2. Add an INDICATOR_θ embedding to user v
3. Apply a GNN
4. **Readout user representation v and item representations w for *all* items within the user-specific subgraph**

➡ **Item representations w now depend on user v !**

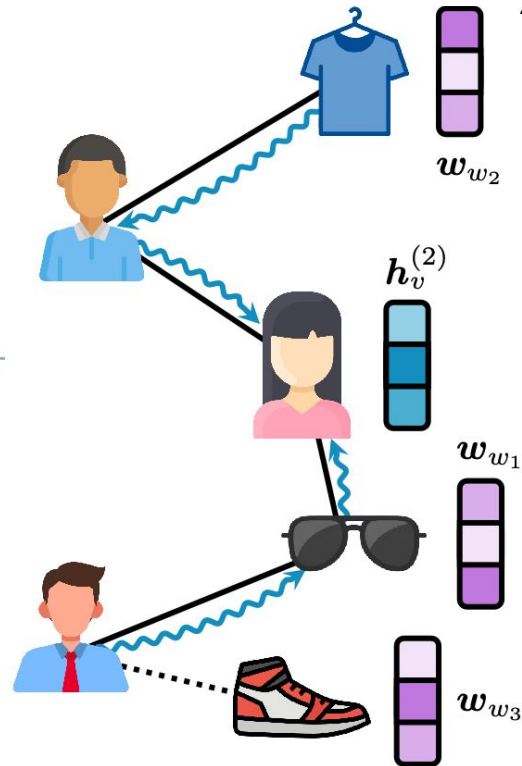


ContextGNN: TWO-TOWER MODEL

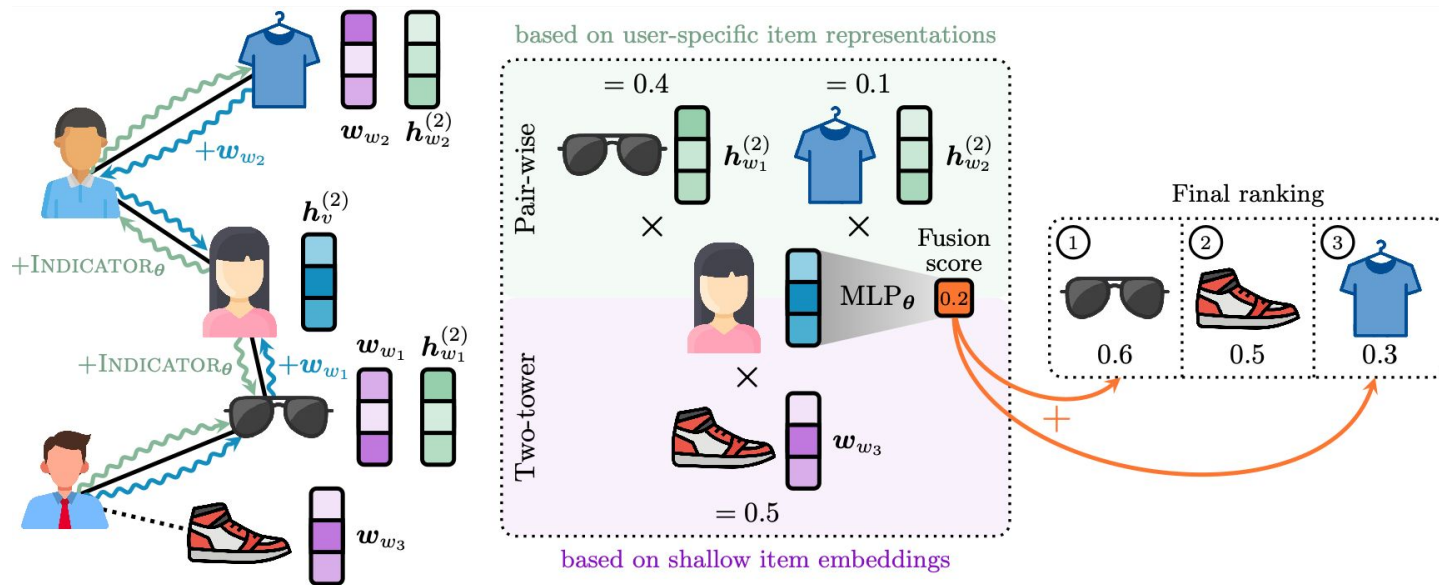
Our two-tower model learns a **pair-agnostic** prediction based on a GNN-based user representation *and* a shallow item representation

1. Re-use user representation from the pair-wise model
2. Query a shallow embedding matrix for item representations

We found shallow item representations to be effective enough to capture key signals while allowing us to scale to a large corpus of negative samples during training!



ContextGNN: PUTTING IT ALL TOGETHER



We *fuse* both the **pair-wise** and the **two-tower** representations by computing a user-specific **fusion-score** and using it to adjust the final ranking accordingly.

Table 2: **Recommendation results** (MAP, higher is better, in %) on 🧩 RELBENCH.


Task	LIGHT GBM	MULTI VAE	GRAPH SAGE	NGCF	NBFNET	SHALLOW ITEM	CONTEXT GNN
rel-amazon							
user-item-purchase	0.16	0.23	0.74	0.88	2.06	0.56	2.93
user-item-rate	0.17	0.24	0.87	0.86	1.24	0.74	2.25
user-item-review	0.09	0.10	0.47	0.55	1.57	0.40	1.63
rel-hm							
user-item-purchase	0.38	0.28	0.80	0.75	2.81	0.40	2.93
rel-stack							
user-post-comment	0.04	0.01	0.11	0.13	12.72	0.03	13.34
post-post-related	2.00	0.78	0.07	0.13	10.83	0.82	11.18
rel-trial							
condition-sponsor-run	4.82	2.47	2.89	3.88	11.36	0.85	11.65
site-sponsor-run	8.40	6.17	10.70	6.54	19.06	10.66	28.02
Average (↑)	2.01	1.29	2.08	1.72	7.71	1.81	9.23

ContextGNN: TEMPORAL & STATIC LINK PREDICTION

Model	HR@1	HR@5	NDCG@5	HR@10	NDCG@10
DEEPM (2017)	0.138	0.332	0.244	0.469	0.290
BERT4REC (2019)	0.141	0.356	0.261	0.467	0.297
CHORUS (2020a)	0.140	0.345	0.247	0.457	0.283
HYREC (2020b)	0.137	0.323	0.229	0.442	0.266
NMTR (2019)	0.141	0.360	0.254	0.481	0.304
MATN (2020)	0.142	0.375	0.273	0.489	0.309
MBGCN (2020)	0.137	0.332	0.228	0.463	0.277
TGT (2022)	0.148	0.399	0.293	0.519	0.330
CONTEXTGNN	0.411	0.603	0.513	0.667	0.534

Model	Recall@20	NDCG@20
NGCF (2019)	0.0337	0.0261
LIGHTGCN (2020)	0.0410	0.0318
ULTRAGCN (2021)	0.0681	0.0556
LIGHTGCL (2023)	0.0585	0.0436
SIMGCL (2022)	0.0478	0.0379
SGL (2021)	0.0468	0.0371
CONTEXTGNN	0.0451	0.0377

ContextGNN: SUMMARY

1. **Two-tower** representations are *pair-agnostic*, and are unable to fully represent the rich user-item behaviors we find in industry datasets
2. **Pair-wise** representations can contextualize (user, item) rankings, but are inefficient due to their quadratic complexity
3. **CONTEXTGNN** learns **pair-wise** and **two-tower** representations end-to-end as part of a single GNN backbone. The two representations are fused using a user-specific **fusion-score**
4. **CONTEXTGNN** outperforms relevant state-of-the-art recommendation system methods on *heterogeneous temporal* recommendation datasets ( RELBENCH)